



Care-A-Lot
PET RESORTS

Your pets are our babies too.®

Grooming Agreement

Owner Information

First Name: _____ Last Name: _____

Address: _____ City: _____ State: _____ Zip Code: _____

Home Phone: _____ Work Phone: _____ Cell Phone: _____

Email Address: _____

- Yes, please add me to your email list so that I may receive monthly specials for the Care-A-Lot® Grooming Salon
- No, I do not wish to receive emails from the Care-A-Lot® Grooming Salon

How did you hear about us? _____

Emergency Contact (Someone Other Than Yourself)

Name: _____

Phone: _____

Veterinarian

Name: _____

Phone: _____

Pet Information

Pet Name: (1) _____ (2) _____ (3) _____

Breed: (1) _____ (2) _____ (3) _____

Color: (1) _____ (2) _____ (3) _____

Birthday: (1) _____ (2) _____ (3) _____

Weight: (1) _____ (2) _____ (3) _____

Spayed/Neutered: (1) _____ (2) _____ (3) _____

Rabies due: (1) _____ (2) _____ (3) _____

Bordatella due: (1) _____ (2) _____ (3) _____

DHLPP due (dog): (1) _____ (2) _____ (3) _____

FVRCP due (cat): (1) _____ (2) _____ (3) _____

Owner Name: _____ Date: _____

Signature: _____

Terms & Conditions

1. Your pet is required to be fit and healthy and has not been ill with a communicable condition in the last 30 days.
2. Grooming performed on an elderly pet, or pet with health problems, will be at the owner's risk.
3. We will not accept any pet who is in heat.
4. We will not accept any pet who is pregnant.
5. We will not accept any pet who is sedated.
6. Grooming may expose pre-existing health/skin problems for which Care-A-Lot® is not liable.
7. Your pet is required to have current vaccinations.
8. In the event of injury or health concerns, Care-A-Lot® Pet Supply is authorized to contact a Veterinarian and authorize the Veterinarian to treat the pet as necessary, at the owner's expense.
9. Dematting or thinning out matted hair may cause patchiness and/or hair loss.
(SEE MATTED PET AGREEMENT)
10. Shaving a pet's double coat may result in changes of texture and/or color.
11. Payment will be made as per price list/quote, and is due in full at pick up.
12. Owners must pick up their pets by The Grooming Salon closing time. Owners who fail to pick up their pet prior to the store closing will be charged a boarding fee not to exceed \$40 per night.
13. If your pet arrives at the salon with fleas, Care-A-Lot® Grooming Salon will automatically use a flea shampoo on your pet to rid him/her of fleas at your cost

Medical Information

Please describe/note any of the following conditions that may apply:

Diabetic, Epileptic, Geriatric, Allergies, Sore Joints, Ear and/or Skin infections, currently under a veterinarian's care, or anything else pertinent we should be aware of

Special Needs/Requests:

Behavioral Concerns:

Example: Does not like nails to be trimmed, back brushed, ears cleaned, etc. Anything that will help us understand your pet's preferences, thus enabling us to provide the most enjoyable grooming experience possible.

Owner Name: _____ Date: _____

Signature: _____

Hold Harmless Agreement

I understand that the Grooming Salon Staff is trained and experienced and will, to the best of their abilities, ensure the safety and well being of my pet while in the Grooming Salon's care. I agree to hold harmless and indemnify Care-A-Lot® Grooming Salon (also known as Care-A-Lot®, Inc. and Care-A-Lot® Pet Resorts) and its employees, invitees, and guests from liability, claims and damages, including reasonable attorneys' fees, for loss, injury, illness and/or death caused by my pet to persons, other pets, or property. I further release Care-A-Lot® Grooming Salon and its employees from liability, claims, and damages, including reasonable attorneys' fees, for any illness, injury and/or death caused to my pet, unless resulting from gross negligence or willful misconduct.

While my pet is in the care and custody of Care-A-Lot® and I am unreachable in the event of an emergency, I hereby authorize Care-A-Lot®, its employees and/or representatives to seek immediate veterinary care for my pet. I understand that all costs in connection therewith, including transportation, veterinary, medical, and otherwise, shall be my responsibility. I will be responsible to reimburse Care-A-Lot® for any medical expenses. I fully understand the financial terms of the grooming services requested. I am aware of the pet abandonment statute in Virginia. I understand that legal action will be taken against any owner for abandonment statute in Virginia. I understand that legal action will be taken against any owner for abandonment or failure to pay in full my financial obligation to Care-A-Lot®, Inc. I certify that I have read and understand this agreement. I agree to accept all the terms, conditions, and statements of this agreement.

Owner Name: _____ Date: _____

Signature: _____

About Mats

Everyday activity of a pet can cause tangles. When the tangles get snarled together, a mat forms. Dead hair and debris (sticks, burrs, barbs, etc.) can hold the mat together, also causing it to grow in size by entangling hair around and into the mat. Water will cause a mat to tighten, pulling on the skin causing the pet discomfort.

- Mats can cause and hide red, irritated, swollen, or cracked skin. Removing a mat may reveal this.
- Mats can conceal the presence of fleas or other pests.
- Mats can make it impossible to determine the presence of any moles, scabs, or other conditions of the pet's skin. Removing a mat may reveal this.
- Mats prevent a pet's skin from completely drying if it becomes wet, a situation that is also conducive to causing skin problems/irritations.
- Grooming may aggravate the pet's skin due to the tenderness caused by the mats. This includes but is not limited to the following: redness on or around the matted area, irritated skin, excessive itching or scratching, bumps, infection (may or may not include puss, blood) on or around the previously matted area.

Care & Precautions

The Care-A-Lot® grooming salon will use the utmost care and take any and all precautions during this procedure. A matted pet may experience reactions to the groom, such as hot spots, irritated or sensitive skin. Shaving the pet may reveal a pre-existing condition(s) that were hidden beneath the matting. Should a pre-existing condition require immediate medical attention, we will attempt to contact you and take your pet to our veterinarian for his/her well being. All veterinarian fees will be added to your invoice.

Parent Consent

Due to the amount of matting in my pet's coat, I agree that my pet's coat cannot be saved without causing undue discomfort to my pet. I therefore authorize Care-A-Lot® to remove my pet's coat (shave down).

I release Care-A-Lot® from any and all liability for any skin conditions that might be revealed by the removal of the matted coat, or that may develop in the days immediately following the groom. I understand that such pre-existing conditions are not the responsibility of Care-A-Lot®. Revealed medical conditions may require veterinary care and I will assume all financial responsibility for any such expense.

Owner Name: _____ Date: _____

Signature: _____

Office Use Only Please Initial	Entered: _____	Check: _____
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