

Customer Name:

Address: _____ City: _____ State: _____ Zip: _____

Home Phone : _____ Work: _____ Cell: _____

Emergency Contact (Someone Other Than Yourself that may act on your behalf):

Emergency Contact: _____ Phone: _____

Veterinarian: _____ Phone: _____

E-Mail Address:

Yes, Please add me to your email list so that I may receive monthly specials for Care-A-Lot Grooming Salon and/or Camp Care-A-Lot

I do not wish to receive emails

How did you hear about us?

Pet's Personal Information

Pet's Full Name: _____ (2) _____ (3) _____

Breed: _____ (2) _____ (3) _____

Color: _____ (2) _____ (3) _____

Birth Date: _____ (2) _____ (3) _____

Weight: _____ (2) _____ (3) _____

Spay/Neutered: _____ (2) _____ (3) _____

Rabies due: _____ (2) _____ (3) _____

Bordetella due: _____ (2) _____ (3) _____

DHLPP due (dog) _____ (2) _____ (3) _____

FVRCP due(cat): _____ (2) _____ (3) _____

Name:

Signature: _____ Date: _____

Office Use

Checked: _____

TERMS:

Note: Pets are accepted for grooming under the following conditions ONLY:

1. Your pet is required to be fit and healthy and has not been ill with a communicable condition in the last 30 days.
 2. Grooming performed on an elderly pet, or pet with health problems, will be at the owner's risk.
 3. We will not accept any pet that is in heat.
 4. We will not accept any pet that is pregnant.
 5. We will not accept any pet who is sedated.
 6. Grooming may expose pre-existing health/skin problems for which Care-A-Lot is not liable.
 7. Your pet is required to have current vaccinations.
 8. In the event of injury or health concerns, Care-A-Lot Pet Supply is authorized to contact a Veterinarian and authorize the Veterinarian to treat the pet as necessary, at the owner's expense.
 9. Demitting or thinning out matted hair may cause patchiness and/or hair loss.
 10. Shaving a pet's double coat may result in changes of texture and/or color.
 11. Payment will be made as per price list/quote, and is due in full at pick up.
 12. Owners must pick up their pets by The Grooming Salon closing time. Owners who fail to pick up their pet prior to the store closing will be charged a boarding fee not to exceed \$40 per night.
- ***If your pet arrives at the salon with fleas, Care-A-Lot Grooming Salon will automatically use a flea shampoo on your pet to rid him/her of fleas at your cost***

Medical Information: Please describe/note any of the following conditions that may apply: Diabetic, Epileptic, Geriatric, Allergies, Sore Joints, Ear and/or Skin infections, currently under a veterinarian's care, etc. Anything pertinent we should be aware of:

Special Needs/Requests:

Behavioral Concerns:

Example: Does not like nails to be trimmed, back brushed, ears cleaned, etc. Anything that will help us understand your pet's preferences, thus enabling us to provide the most enjoyable grooming experience possible.

Name:

Signature: _____ Date: _____

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Hold Harmless Agreement

I understand that the Grooming Salon Staff is trained and experienced and will, to the best of their abilities, ensure the safety and well being of my pet while in the Grooming Salon's care. I agree to hold harmless and indemnify Care-A-Lot Grooming Salon (also known as Care-A-Lot, Inc. and Camp Care-A-Lot) and its employees, invitees, and guests from liability, claims and damages, including reasonable attorneys' fees, for loss, injury, illness and/or death caused by my pet to persons, other pets, or property. I further release Care-A-Lot Grooming Salon and its employees from liability, claims, and damages, including reasonable attorneys' fees, for any illness, injury and/or death caused to my pet, unless resulting from gross negligence or willful misconduct.

While my pet is in the care and custody of Care-A-Lot and I am unreachable in the event of an emergency, I hereby authorize Care-A-Lot, its employees and/or representatives to seek immediate veterinary care for my pet. I understand that all costs in connection therewith, including transportation, veterinary, medical, and otherwise, shall be my responsibility. I will be responsible to reimburse Care-A-Lot for any medical expenses. I fully understand the financial terms of the grooming services requested. I am aware of the pet abandonment statute in Virginia. I understand that legal action will be taken against any owner for abandonment statute in Virginia. I understand that legal action will be taken against any owner for abandonment or failure to pay in full my financial obligation to Care-A-Lot, Inc. I certify that I have read and understand this agreement. I agree to accept all the terms, conditions, and statements of this agreement.

Name:

Date: _____

Signature of Owner

Office Use

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About Mats:

Everyday activity of a pet can cause tangles. When the tangles get snarled together, a mat forms. Dead hair and debris (sticks, burrs, and barbs) hold the mat together, also causing it to grow in size by entangling hair around and into the mat. Water will cause a mat to tighten, pulling on the skin causing the pet discomfort.

- Mats can cause and hide red, irritated, swollen, or cracked skin.
- Mats can conceal the presence of fleas or other pests.
- Mats can make it impossible to determine the presence of any moles, scabs, or other conditions of the pet's skin.
- Mats prevent a pet's skin from completely drying if it becomes wet, a situation that is also conducive to causing skin problems.
- Grooming may aggravate the pet's skin due to the tenderness caused by the mats.

Care and Precautions:

The Care-A-Lot grooming salon will use the utmost care and take any and all precautions during this procedure. A matted pet may experience reactions to the groom, such as hot spots, irritated or sensitive skin. Shaving the pet may reveal a pre-existing condition(s) that were hidden beneath the matting. Should a pre-existing condition require immediate medical attention, we will attempt to contact you and take your pet to our veterinarian for his/her well being. All veterinarian fees will be added to your invoice.

Parent Consent:

Due to the amount of matting in my pet's coat, I agree that my pet's coat cannot be saved without causing undue discomfort to my pet. I therefore authorize Care-A-lot to remove my pet's coat (shave down).

I release Care-A-Lot from any and all liability for any skin conditions that might be revealed by the removal of the matted coat, or that may develop in the days immediately following the groom. I understand that such pre-existing conditions are not the responsibility of Care-A-Lot. Revealed medical conditions may require veterinary care and I will assume all financial responsibility for any such expense.

Name:

_____ Date: _____
Signature of Owner

Office Use

Checked: _____